



INSTALLATION WARRANTY

HJM Air Conditioning Limited provides this warranty to cover the products we supply, and the installation services performed by our registered installers.

Installation

We guarantee that all installations will be carried out by qualified and trained HJM Air Conditioning Limited installers with reasonable care and skill, ensuring a high standard of quality. The warranty period for the installation is one year from the completion date.

Remedial Action

If you make a valid claim under the terms and conditions of HJM Air Conditioning Limited, we may either reinstall the relevant products or we will carry out repairs to a system if it is found that the issue was caused by faulty installation.

Exceptions

This warranty applies only if:

- The product has been installed by a HJM Air Conditioning registered installer.
- The product has been properly used and maintained throughout the warranty period.
- The equipment has been supplied by HJM Air Conditioning Limited.
- The defect has been reported within the warranty period and within a reasonable time after discovery.
- **Water leaks are not covered under this warranty:**
 - These leaks typically result from issues such as blockages, misuse, or environmental factors beyond our control, rather than faults in the installation itself.

General Conditions

You are required to provide all information, access to the site, and services necessary for HJM Air Conditioning to assess any defect and fulfil its warranty obligations. The premises, power supply, and services you provide for the installation must be suitable and used appropriately.

Disputes

If there is a dispute regarding the coverage of a defect under this warranty, it can be referred to the Renewable Energy Consumer Code's Complaints Service for resolution.

Transfer of Warranty

If the property where the system was installed is sold during the warranty period, the warranty is transferable to the new owner but cannot be transferred to third parties.

Governing Law

This warranty is governed by English law, or the law applicable where the property is located if outside of England and Wales.

Manufacturer's Warranty

Many products supplied by HJM Air Conditioning come with a manufacturer's warranty. If you notify us of a defect, we will liaise with the manufacturer to seek a replacement or a refund for the defective product or part.

This warranty was last updated on Monday 4th November 2024.